

# AllStar World Championship FAQ's

## GENERAL EVENT QUESTIONS

**Question: What is the name and address to the venue location?**

Orange County Convention Center - West Concourse  
9800 International Drive  
Orlando, FL 32819

**Question: Can bids received in the 22-23 season be deferred?**

No, bids received in North America cannot be deferred to the 2024 Allstar World Championship.

**Question: What is the crossover policy for 2023 ASWC?**

An All Star cheer athlete is limited to crossing over to no more than 1 (one) additional cheer team within their program. Athletes can only crossover to teams within 2 (two) levels of their home team.

*Example: Athletes can be on Youth Level 1 & Youth Level 3. Athlete **CANNOT** be on Youth Level 1 & Youth Level 4*

**Question: What days will my team compete?**

| ASWC 2023 BLOCK SCHEDULE |  |
|--------------------------|--|
| Thursday, 5/4/2023       | Jr/Sr/U17/U19/International Open Battle Rounds & Semi Finals |
| Friday, 5/5/2023         | Jr/Sr/U17/U19/International Open Finals                      |
| Saturday, 5/6/2023       | Mini/Youth & Dance Battle Rounds & Semi Finals               |
| Sunday, 5/7/2023         | Mini/Youth and Dance Finals                                  |

**Question: What are the participant gifts and awards for winners?**

Prelim Winners - Bracelet  
Participation - Medals  
Division Winners - 1st, 2nd, and 3rd Place Medals and Banners  
Division Champions - Big Rings

**Question: When are advancement announcements and awards?**

Finals advancement reveals will be Thursday for Junior, Senior, U17, U19 and International Open divisions and Saturday for Mini, Youth and Dance teams.

Final Awards will be announced the same day as finals. (Friday and Sunday)

**Question: What is the cost of parking?**

\$20/DAY

**Question: What time do the shuttles run and who can ride the shuttles?**

Only those guests staying on site in one of the hotel lodging packages are allowed to use the shuttles back and forth from your hotel and the venue. Buses start at 6AM, and run EVERY 20-30 MIN. Be sure to leave ample time if you are utilizing the buses. A one hour window is recommended.

**Question: What are my options as far as hotel accommodations?**

We do not require athletes, coaches or families to stay on a travel package. However, we have secured great group rates on site at Universal Studios Resorts. You can choose from one of the following or you are welcome to book anywhere you would like and register as a commuter instead. Here are your on site options:

| ASWC Lodging Package Options                         |          |          |          |          |          |          |               |
|--|----------|----------|----------|----------|----------|----------|---------------|
| Costs listed are per person for 3 night minimum stay |          |          |          |          |          |          | Cost Per Room |
| Hotel Option   | 1 person | 2 person | 3 person | 4 person | 5 person | 6 person | Add'l Nights  |
| Cabana Bay   | \$1,059  | \$769    | \$669    | \$624    | \$639    | \$614    | \$250         |
| Dockside Inn and Suites<br>(Endless Summer Resort)   | \$1,029  | \$739    | \$619    | \$584    | \$619    | \$594    | \$200         |
| Surfside Inn and Suites (Endless<br>Summer Resort)   | n/a      | n/a      | n/a      | n/a      | \$619    | \$594    | \$200         |
| Aventura   | \$1,049  | \$749    | \$649    | \$615    | n/a      | n/a      | \$225         |
| Hard Rock Hotel<br>(includes express passes)         | \$1,624  | \$1,054  | \$864    | \$814    | n/a      | n/a      | \$400         |

| True for ALL Lodging Packages   |
|---|
| Prices listed are available on the following dates: Check in May 2, 2023 - Check Out May 9, 2023  |
| Guest/Parent Lodging Package Includes: 3 Day Park Pass (3 Parks), Entry into Competition Venue  |
| Athlete Lodging Package Includes: 3 Day Park Pass (3 Parks) - athlete   |
| 3 Night Minimum Stay  |
| 3 Park 3 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure, Universal Studios Florida, and Universal’s Volcano Bay Water Theme Park on the same day. Ticket is valid for any three (3) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blackout dates |
| Transportation to and from Event Venue on Competition Days  |
| 4 Day Event Spectator Wristband/Entry for all occupants   |
| Park Passes cannot be removed from Hotel Travel Packages for any reason or situation.   |
| All hotel occupants can purchase up to two (2) additional park days for \$25/day/person.  |
| These are in addition to the three (3) days that are included in the package. Maximum of five (5) park days.  |

**Question: Hard Rock Hotel is showing as sold out, will you be adding another room block?**

No, The Hard Rock Hotel is sold out for this event and we will not be adding another room block. You will have to choose another hotel choice, or book directly through Universal.

**Question: What are my options if I register as a commuter?**

If you would like to stay off site, you have an option to click [HERE](#) for our partner company, Competition Travel, who has secured discounted rates for the surrounding area hotels. Should you choose to register as a commuter, here is the information for commuter passes:

| ASWC Commuter Passes |              |               |               |   |
|----------------------|--------------|---------------|---------------|---|
| Type of Pass         | 2 Park 1 day | 2 Park 2 days | 3 Park 3 Days | Restrictions for All Commuter Passes  |
| Athlete              | \$139        | \$199         | \$229         | Commuters are responsible for their own lodging and transportation to and from the venue.<br><br>Athletes are not required to purchase a park pass. The price of athlete registration is included on the gym/program’s invoice. Ticket prices listed are in addition to athlete registration for the event. |
| Friends/<br>Family   | \$190        | \$285         | \$325         |   |

  

| Park Pass Details  |
|--|
| 2 Park 1 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure and Universal Studios Florida on the same day. Ticket is valid for any one (1) calendar day during the specific validity window printed on the ticket with no blackout dates. : \$139 Per Athlete   |
| 2 Park 2 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure and Universal Studios Florida on the same day. Ticket is valid for any two (2) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blackout dates – \$199 Per Athlete   |
| 3 Park 3 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure, Universal Studios Florida, and Universal’s Volcano Bay Water Theme Park on the same day. Ticket is valid for any three (3) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blackout dates: \$229 Per Athlete |
| Terms: \$100 is due at Time of Registration. Teams/Coaches are responsible for the Athlete Registration on their invoice.  |

**Question: Are express passes included in my lodging package?**

Express passes are included in the hotel package for HARD ROCK HOTEL GUESTS ONLY. Fast passes for those staying elsewhere can be purchased directly from Universal Studios here: [Universal Express Pass for Theme Parks | Universal Orlando™](#)

**Question: What is the age requirement for being added to the lodging package?**

Guests ages 3 and up need to be added to the package to enter the parks.

**Question: What is the age requirement for purchasing a spectator pass for The All Star World Championship competition?**

Only ages 6 and up would need to purchase a spectator pass.

## REGISTRATION QUESTIONS

### **Question: How do I register for a lodging package?**

To create a guest account, visit <https://regchamp.com/theopenguest>. Select your event, then begin typing your program name into the space provided and select the correct program name for your account. Double check spelling and be sure to select the correct program name or your roster will not populate correctly. Follow the prompts to enter your information, select your arrival and departure dates, top 3 choices for your hotel stay, and be sure to enter the names of your guests and their titles (guest/participant/coach). Then enter your desired payment amount. A \$100 non refundable deposit is required per room to create your account.

### **Question: How do I register as a commuter?**

To purchase your commuter passes, visit <https://regchamp.com/theopenguest>. Select your event, then begin typing your program name into the space provided and select the correct program name for your account. Double check spelling and be sure to select the correct program name or your roster will not populate correctly. Follow the prompts to enter your information and click next. At the top center of the page, select “No” as you are not registering for a hotel. You will then be taken to the screen to select your desired passes. Friends and family commuter passes are for NON participants and Athlete Passes are for participants. (Note: You will need to select your athlete’s name from the roster in the drop down menu in order to purchase the Athlete Pass.) Select the amount of passes you would like to purchase and pay a minimum of your \$100 non refundable deposit to create your account.

### **Question: How and when will I know what hotel I have been assigned to?**

Once you have registered, the assigned hotel information will show up on your invoice, middle of the page, above the guests listed on your reservation. Allow 48 hours for hotel assignments to show up on your invoice before November and up to a week during the busy season (December - March). Please email [tara@openchampionshipseries.com](mailto:tara@openchampionshipseries.com) if you are outside of the normal wait times and do not have your room assignment.

### **Question: I need a wheelchair accessible or ADA room. Where can I notate that on my account?**

When creating your account, please add this info to the “Special Notes” section of your registration. Please remember we cannot guarantee things like rooms near someone else, adjoining rooms or your room’s view. The Special Notes section is only for needs and not requests. If you have already completed your registration and need to add this info to your account, please submit a change request with this link: [CHANGE REQUEST FORM](#)

### **Question: I am trying to register and I don't see my gym/program name. Can you help?**

Programs/Gyms must be registered for the event with rosters prior to parents/guests registering for lodging. Please check with your program to ensure that they have registered for the event and uploaded rosters. If they have not completed this process, you will need to wait to make your reservation until they do.

### **Question: How much is registration for a coach with no park pass?**

When you register for the Allstar World Championship, registration for two coaches per team is free. If you need to register an additional coach(es), the price is \$120 per coach. Only those registered as coaches are eligible to enter the warm up room and other coach/athlete only designated areas.

**Question: Do I still have to pay my gym my participant registration fee if I book a lodging package?**

You will still be required to pay your program for your athlete's registration fee for participation in the event. The registration you are paying for through your portal is only for the lodging package or commuter passes and not for event participation.

**Question: What is the \$169 athlete credit for on my invoice?**

Think of your athlete as having two separate registrations. One is for their hotel and one is for the event. Your gym is registering your athlete as a participant. You are registering them as a hotel guest. The lodging package total includes your athlete's event registration amount. However, a credit in the amount of \$169 is automatically applied to your guest lodging registration when you choose your athlete from the drop down menu at time of registration. This credit is applied because your gym has already been charged for the athlete to participate so you do not need to pay for it again. You will pay your program directly for their competition fee.

**PARK PASS QUESTIONS**

**Question: Are park passes required for participants or spectators?**

No! The Open Championship Series does not require park passes for anyone attending the AllStar World Championship.

**Question: Are park passes included in my athlete registration?**

No, park passes are not included in athletes registration fee. Park passes are only included with your registration if you are staying on site with one of our lodging packages.

**Question: Are park passes included in my lodging package and can I add extra days?**

Yes! All staying on the lodging package do not need to purchase additional park passes as they are included in your registration. Each occupant receives a 3 day park pass and can add on up to 2 additional days at the parks at a discounted rate of \$25/person/day. This add on option is ONLY available for those staying onsite in a lodging package.

**Question: Where and when can I pick up my park passes?**

Guests will visit our on site offices to pick up park passes & Spectator wristbands  
Locations and office hours will be released as the event gets closer.

**Question: Are child and adult spectator bands the same price?**

Children 5 and under are free. Everyone else is the same price.

**Question: What dates can I use my park passes?**

3 Day Park Ticket is valid for any three (3) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blackout dates. Your valid dates will begin the day your tickets are picked up.

**Question: Will my athlete's park pass be given to me or their coaches?** Park passes will be given to the parents for any athletes attached to a guest account. If you do not have a guest account in your name or your athlete's name, passes will be issued to the coaches.

**Question: Will I get my park passes when I check in at the front desk?**

The hotel front desk WILL NOT be distributing the park passes included in your hotel travel package. The Open Championship will have designated locations within the hotel for park pass pick up.

**Question: Can I use my deposit to purchase spectator tickets?**

Yes, if you paid a deposit for a hotel room but then decided to cancel your reservation, your \$100 deposit can be used for the purchase of spectator tickets, **YOU MUST NOTIFY US via the CHANGE REQUEST FORM** that you would like to use the deposit for that purpose on or before the deadline on Wednesday, March 22, 2023.

**Question: Do I need to purchase a separate spectator pass?**

4 day Spectator passes are included in the lodging package for all registered occupants. Additional spectator wristbands will be available for purchase on-site at the venue for those not staying on site. 2 day spectator entry: \$50/ea (Thursday/Friday & Saturday/Sunday) - there will not be a 1 day option.

**Question: I need to cancel my reservation, how can I get a refund?**

As stated in the agreed upon policies at the time of your reservation, the \$100 deposit is non refundable\*. Payments above and beyond that amount will be refunded upon request up until the deadline of March 22, 2023. Please submit a change request to process your cancellation here: [CHANGE REQUEST FORM](#)

\*It is allowed to gift your deposit to another athlete's account. Please fill out the change request form if you would like to do this.

**INVOICE/BILLING QUESTIONS****Question: How do I view/pay on my invoice?**

1. Click on this link: <https://regchamp.com/Guest/GuestReservation.aspx?COID=555>
2. Select your event and program, click NEXT
3. Enter the email address you used for your reservation and your information will auto populate. Click NEXT.
4. A prompt appears to either view your invoice or add ala carte items. Click VIEW INVOICE.
5. At the bottom center of your invoice there is the total amount due and directly under it is the box to enter how much you would like to pay today. Type in your desired amount and click "Continue Online Payment".
6. Enter your card information, click that you agree to the terms and policies and then hit "Submit Your Secure Payment".

**Question: I need to make a change to my lodging/ticket reservation. How can I do that?**

You can fill out a change request form here: [CHANGE REQUEST FORM](#)

**Question: When is the last day I can make a change to my account?**

All changes must be made by Wednesday, March 22, 2023.

**Question: When is my final payment due?**

All accounts must be paid in full by Wednesday, March 29, 2023. All unpaid accounts after this date will be canceled and all refunds are forfeited.

## **BID QUESTIONS**

**Question: Can bids received in the 22-23 season be deferred?**

No, bids received in North America cannot be deferred to the 2024 Allstar World Championship.

**Question: My athlete or team won a paid bid. What does that include?**

A paid bid includes paid registration to the Allstar World Championship and a 2 Park - 1 Day Park Pass to Universal's Islands of Adventure and Universal Studios Florida on the same day. If your athlete is staying on a hotel travel package the complimentary 1 day park pass will be credited on their account in the amount of \$300. If you are registered as a commuter, you will receive a \$100 credit for the park pass only. This complimentary 1 day park pass is not in addition to the 3 day park pass included in the hotel travel package.

**Question: My athlete's team was listed in the Battle Round but now we have received an at large or paid bid.**

**What do I need to do to update my account?**

Please contact us and we will move your guest account from the battle round event to the bid round event. We can only move the guest account once the team account has been transferred and bids have been applied. You can contact us through the change request form found here: [CHANGE REQUEST FORM](#)

**How much are coaches for ASWC?**

2 free coaches per team, no passes included

\$120/each addl coach also without passes

If you receive a PAID bid then you will get 2 one day passes for each of your free coaches or a Credit of \$100 per coach on their commuter or lodging package. All additional coaches do not receive a credit on their guest accounts when a bid is upgraded to paid.